

Founded in Calgary, Bud Bar Inc. is a locally-owned company with the goal of becoming a cannabis retailer recognized for premium cannabis products and high quality accessories. Focusing on customer service, cannabis education, and social advocacy, Bud Bar strives to ensure that each guest feels safe, welcomed, valued, and empowered after they leave with high-quality products and knowledge. Our stores are carefully curated not only to integrate seamlessly with the surrounding cityspace, but to reinforce and showcase the local culture and heritage.

Bud Bar's core value is to create trusting relationships with lasting, repeat customers, while fostering a company culture conducive to workplace satisfaction and personal growth. Our Supervisors embody that purpose by coaching and supporting our Budtenders in their daily routine, while working hands-on alongside them. We are looking for passionate and dynamic individuals who find purpose in helping others to join our team.

Supervisor Responsibilities:

- Opening and closing the store for business.
- Supervising Budtenders including, but not limited to, delegating tasks, approving breaks, conducting performance observations, providing coaching, resolving disputes, and fielding employee concerns.
- Handling customer complaints in a discreet and professional manner.
- Ensuring that all staff are acting in a compliant fashion and adhering to company policy at all times while representing Bud Bar.
- Verifying legal age and eligibility to purchase of customers who enter the store.
- Creating personable and memorable experiences for all store patrons.
- Greeting customers in store and over the phone, assisting them in an honest and educational manner, and providing compliant solutions geared towards the highest level of customer satisfaction.
- Maintaining extensive product knowledge on all cannabis products and accessories in-store, as well as pursuing information on industry innovation and competitor products on an ongoing basis.
- Staying up to date on legislative and regulatory developments at the federal, provincial, and municipal levels, as they pertain to the recreational cannabis industry, and disseminating pertinent information to Budtenders.
- Processing transactions accurately through Bud Bar's POS system using a variety of payment methods, including cash and cards.
- Performing opening, mid-day, and closing tasks, as well as general upkeep of the store and product merchandising.
- Adhering at all times to all applicable laws, regulations, policies, and protocols.

Qualifications:

- Must be at least 18 years of age.
- Must be legally eligible to work in Canada.
- Must hold a valid QCW (Qualified Cannabis Worker) license.
- Must hold a High School Diploma or equivalent, with a post-secondary education in business, marketing, or communications considered an asset.
- Minimum 2 years experience in retail, hospitality, or a customer service setting, with experience in the cannabis industry considered an asset.
- Minimum 2 years experience in a supervisory, management, or leadership role.
- Proven track record of successful leadership and coaching in a team environment.
- Knowledgeable and passionate about cannabis varieties, products, applications, and culture.
- Excellent communication and interpersonal skills with the ability to multitask.
- Strong attention to detail, with a background in merchandising considered an asset.
- Highly motivated, enthusiastic, and a team player.
- Comfortable learning and working with POS systems and basic computer software, with experience using Cova considered an asset.
- Confident handling cash and processing payments.
- Able to work in a standing position for long periods of time.
- Able to lift 15kg on an infrequent basis.
- Must pass all required reference and background checks.

Please submit your Resumé and Cover Letter in PDF format.

We appreciate the interest of all prospective candidates, however only those selected for the interview process will be contacted.

Bud Bar Inc. is an equal-opportunity employer. We consider applicants based on their qualifications and experience, without regard to gender identification, sexual orientation, ethnicity, religion, age, or disability status.